

September 2016

Dear Parents / Guardians

### **Pastoral concerns, health advice and counselling for students**

At South Wilts we are proud of the care and guidance offered to students. We are pleased to have Miss Antonia Corp as a Pastoral Support Manager for key stage 3, or Years 7-9 and Mrs Louise Bishop in a similar role for key stage 4, or years 10 and 11. They are often the first point of contact for any concerns you may have regarding your daughter's welfare or progress at South Wilts. They can be contacted either by phone or email at [pastoralsupport@swgs.wilts.sch.uk](mailto:pastoralsupport@swgs.wilts.sch.uk). They will then be able to direct your concerns to the right person. Miss Corp also runs a drop-in session for students at lunchtimes to deal with a range of issues from lost property to friendship fallouts.

As an addition to our pastoral care system, we are fortunate to have the support of both a school nurse and a counsellor. The Child Community Health Service provides a confidential drop-in clinic at school which is run by our **School Nurse**. She is in school during lunchtime on Mondays, 12.00pm to 1.00pm and is happy to help with physical, mental, emotional or other health-related issues.

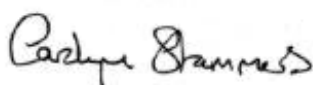
The **school counsellor**, Didge Gray, is available between 9.00am and 2.00pm on Tuesday, Wednesday and Thursday and at other times by arrangement. Students can see the counsellor for a single session or can be referred for a series of appointments. Referrals come most commonly from Form Tutors or members of the pastoral team, but requests can also come from parents, carers and sometimes from other professionals. Students can also drop in to see Didge at lunchtimes. The counselling provided is confidential unless there is a reason to believe that a significant risk to the student exists, in which case parents and others are informed.

There are also student **peer support prefects** as well as the lower school team who can give support to the students, and they are also involved alongside Mrs Timperley, who is Head of Key Stage 3 in responding to e mail concerns through the [talk@swgs.wilts.sch.uk](mailto:talk@swgs.wilts.sch.uk) e mail service.

We have also been developing the section of the school website which has information on a range of student issues and can signpost students and parents to a range of support services. You can find this information under the Student Support tab and it is suitable for both students and parents. If you have any comments, suggestions or feedback on this, please do pass it on to the school through either Miss Antonia Corp or Mrs Louise Bishop.

If you wish to discuss any aspect of these services please contact me at school.

Yours sincerely



Mrs C Stammers  
Deputy Headteacher

